

NEWSLETTER

Volume 04

Grand Opening

of new office premises.

ChampSoft
The Software Visionaries



NEW OPENING NEW ENDEAVORS!

New office location at Malabe.
On the 10th of October 2022.

Please find more Office opening event images in [Newsletter special page](#).

Office Talks

Project management strategies and processes

Project management is a time proven critical part of any successful organization in today's day and age. Much of a company's success relies on the efficiency and effectiveness of their management in leading, handling and organizing their company operations within the given constraints. Champsoft after servicing the industry over the last decade has gained fortified their processes with proven and up to date project management processes. With the company being certified under ISO 9001:2015 quality certification and other international compliances being followed, project quality is one aspect that is highly considered when catering to our clients.

While we at the PMO office pay attention to a multitude of factors in collaborating with our clients, three aspect tends to stand out with prominence.

1. Customer satisfaction

Customer satisfaction is a deciding factor for the success of a project throughout its lifecycle. Keeping the clients satisfied with their requests while maintaining a fine balance to avoid any scope creep is critical in order to maintain not just the success of the client and the project but also the development team and other stakeholders. At Champ in line with ISO standards, we measure client satisfaction on three areas namely, product quality, service quality and employee quality. Furthermore, we have surveys sent out to each of our clients requesting feedback on a quarterly basis for continuous improvement.



Piusa Silva

2. On time delivery

Delivering the product on time with the requested changes to the client is yet another important piece of the puzzle to make sure that not only our clients win but our client's clients win as well. Most customers tend to have scheduled demos and other presentations of our services to their customers and it is highly critical that we do not miss any deadlines at the last minute to avoid disappointments on any front. Delivering on time to the client ensures that the flow is maintained and the plan is on track whilst maintaining customer satisfaction.

3. Quality product

As stated in the Agile manifesto it is important to deliver working software over comprehensive documentation when it comes to Agile practices. A product adds little value to end clients if it does not function as required by the client or consists of bugs that render it unusable. Therefore, it is impertinent that rigorous testing and QA be carried out prior to deployments in order to avoid any issues. Champsoft as part of its quality process in line with ISO standards follow various types of quality assurance in order to meet these expectations. Of course these are but a few factors that come together to make the picture whole at the end of the day in terms of project management. It is important that the PMO office in any company maintains a steady yet agile hand in order to adjust as needed in a environment as dynamic as this field. Flexibility and efficient communication will go a long way to benefit not only the customers that are being catered to but the company and its employees as a whole.

Hot Topics

ChampSoft - India

New Recruitments



Syed Asrar
Project Manager



Manikanta Gunji
Data Engineer



Yellesha B.S
Data Engineer

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isuru@champ360marketing.com
www.champ360marketing.com

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